

## UKNCB DIY GUIDE TO HELP SOLVE SAM REGISTRATION PROBLEMS

For companies with contracts with US DOD and Canadian Department of Defence (DOD)

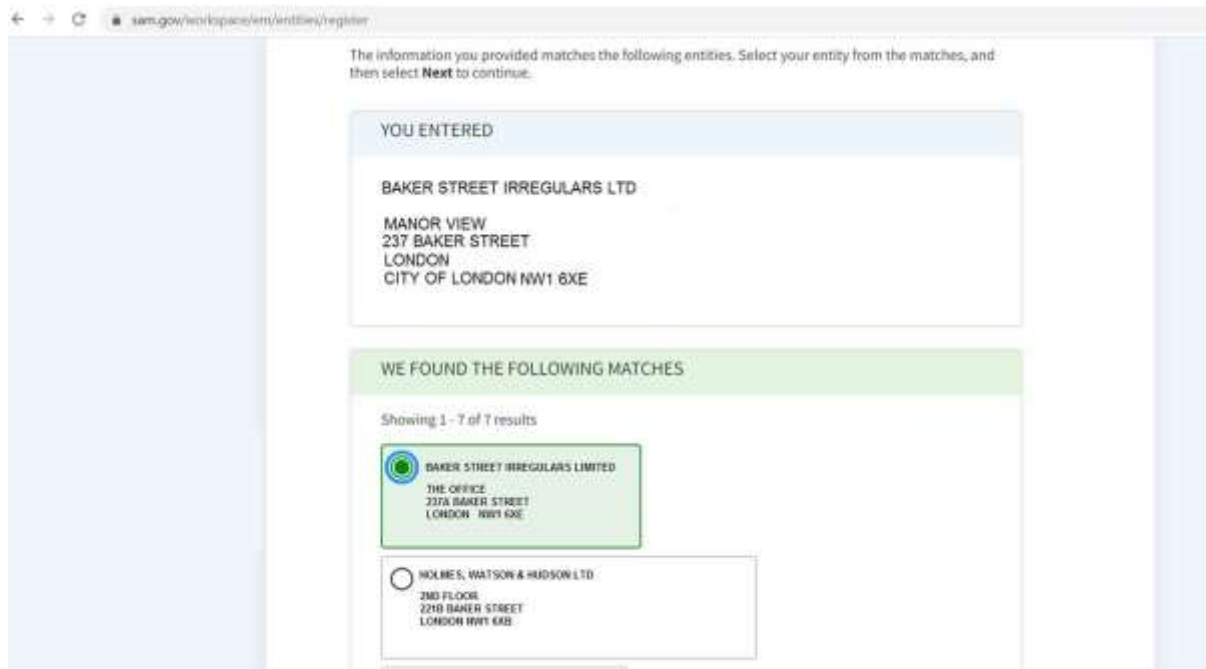
This guide has been created by UKNCB staff based on our experience of helping people who encounter problems when they are trying to register on the American SAM system.

**Friendly reminder:** We now offer a bespoke service where we can do the leg-work and help solve your SAM Registration problems for a small admin fee of £70 +VAT. Click [here](#) to apply.

The US have changed the SAM system from the DUNS to the UEI code on the 5<sup>th</sup> of April 2022. This invalidated any applications that were pending at the time - meaning any companies affected need to reapply.

Once you log into SAM you will see your UEI and NCAGE. You will also see a button to update. When you press it, you will see potential matches. Not all these matches will be for your company.

It looks like this...



If the matching address is your registered address and you also have CP&F, please request CP&F to make a secondary address for your trading address.